


DEPARTMENT OF MANAGEMENT STUDIES**KONGU ENGINEERING COLLEGE**

(Autonomous)

PERUNDURAI ERODE – 638060**SEPTEMBER - 2022****BONAFIDE CERTIFICATE**

This is to certify that the Project report entitled **A STUDY ON SERVICE QUALITY DETERMINANTS AND EFFECTIVENESS IN RESIDENTIAL REAL ESTATE (WITH REFERENCE TO SQUARE YARDS)** is the Bonafide record of project work done by **SAKTHIPRIYA.D (Register No: 20MBR088)** in partial fulfilment of the requirements for the award of the Degree of Master of Business Administration of Anna University Chennai during the year 2020 - 2022.


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INTERNAL EXAMINER
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