

DEPARTMENT OF MANAGEMENT STUDIES

KONGU ENGINEERING COLLEGE

(Autonomous)

PERUNDURAI ERODE – 638060

SEPTEMBER - 2022

BONAFIDE CERTIFICATE

This is to certify that the Project report entitle **A STUDY ON IMPACT OF HOSPITAL SERVICE QUALITY** is the Bonafide record of project work done by **ROSHNI M (REGISTER NO: 20MBR084)** in partial fulfilment of the requirements for the award of the Degree of Master of Business Administration of Anna University Chennai during the year 2020 - 2022.


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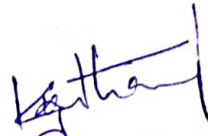

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INTERNAL EXAMINER


EXTERNAL EXAMINER