

**DEPARTMENT OF MANAGEMENT STUDIES**

**KONGU ENGINEERING COLLEGE**

(Autonomous)


**PERUNDURAI, ERODE - 638060**

**SEPTEMBER 2022**

**BONAFIDE CERTIFICATE**

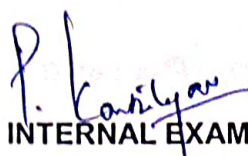
This is to certify that the Project Report entitled **A STUDY ON CUSTOMER SATISFACTION TOWARDS INTERNET BANKING SERVICES WITH SPECIAL REFERENCE TO TIRUCHEGODE** is the bonafide record of project work done by **MONISHKUMAR R 20MBR060** in partial fulfillment of the requirements for the degree of Master of Business Administration of Anna University, Chennai during the year 2020 - 2022.


  
**SUPERVISOR**  
**(Mr. T.P. SARAVANAN)**

  
**HEAD OF THE DEPARTMENT**  
**(Dr. P. VIDHYA PRIYA)**  
(signature with seal)

Date: **09/09/2022**

Submitted for the end trimester viva voce examination held on **09/09/2022**

  
**INTERNAL EXAMINER**

  
**EXTERNAL EXAMINER**