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Department of management studies  
**KONGU ENGINEERING COLLEGE**  
(An Autonomous Institution | Affiliated to Anna University, Chennai)  
PERUNDURAI ERODE – 638060  
APRIL 2020

**BONAFIDE CERTIFICATE**

This is to certify that this project report entitled “ANALYSIS OF CUSTOMER SATISFACTION TOWARDS ONLINE FOOD ORDERING PORTALS IN ERODE ” is the bonafide record of project work done by SUMYUGTHA T (Reg No. 19MBR107) in partial fulfillment of the requirements for the award of the Degree of Master of Business Administration of Anna university Chennai during the year 2019 - 2021.

  
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INTERNAL EXAMINER

EXTERNAL EXAMINER