



DEPARTMENT OF MANAGEMENT STUDIES

KONGU ENGINEERING COLLEGE

(An Autonomous)

PERUNDURAI ERODE – 638060

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BONAFIDE CERTIFICATE

This is to certify that the project report entitled “A STUDY ON CUSTOMER SATISFACTION TOWARDS ONLINE SHOPPING IN FLIPKART IN ERODE.” is the bonafide record of project work done by SUBHA.V (Reg No. 19MBR104) in partial fulfilment of the requirements for the award of the Degree of Master of Business Administration of Anna university Chennai during the year 2019 - 2021.


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INTERNAL EXAMINER

EXTERNAL EXAMINEE