



**Department of Management Studies KONGU
ENGINEERING COLLEGE**

[An Autonomous Institution | Affiliated to Anna University, Chennai]

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BONAFIDE CERTIFICATE

This is to certify that this project report entitled “A STUDY ON CUSTOMER SATISFACTION OF YAMAHA SALES AND SERVICE” is the bonafide work done by V.SARANRAJ (Register No: 19MER092) in partial fulfillment of the requirements for the award of the Degree of Master of Business Administration of Anna University Chennai during the year 2019 – 2021.



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INTERNAL EXAMINER

EXTERNAL EXAMINER